

The Cliffbury

Guest House

Cancellation Policy

To prevent any potential loss due to cancellation, we do stress the importance of taking out travel insurance to protect yourself.

If you have to cancel your stay for what ever reason, the right is reserved to make a cancellation charge. This is in addition to the non-refundable deposit.

The cancellation charges are as follows:

- 31 + days prior to arrival – no charge
- 15 – 30 days prior to arrival – 45% of total balance
- 1 – 14 days prior to arrival – 60% of total balance
- Arrival day or later 100% of total balance

The period of notice is taken from 1.00pm on the proposed day of arrival.

The cancellation charge will be offset against any deposit held and an invoice for the balance will be sent to the name and address supplied for the booking or charged to the credit / debit card number given for the deposit.

The Cliffbury 4 Star Guest House
34 St David's Road, Llandudno, Conwy, LL30 2UH
Tel: 01492 877224
Email: info@thecliffbury.co.uk
www.thecliffbury.co.uk